



## WARRANTY DETAILS

Model \_\_\_\_\_ SI.No \_\_\_\_\_

Name \_\_\_\_\_

Purchase date \_\_\_\_\_

Signature

Seal



# WARRANTY CARD

Shycocan Corporation Pte. Ltd., Shycocare Technologies Pvt. Ltd., and our subsidiaries and affiliates (hereinafter collectively referred to as “Shycocancorp”) offer Limited Warranty covers in respect of defects in workmanship and materials of the below-listed products for the applicable warranty period set out below:

**Shycocan Limited warranty period:** 12 months from the date of invoice or installation, whichever is earlier.

Within the applicable warranty period, if you discover any defect in workmanship and materials and seek to activate the Limited Warranty, please report the defect to Shycocancorp by sending an email to **customer@shycocancorp.com** with the following information:

- 1 a short description of the defect,
- 2 the Product’s serial number, and
- 3 a scanned copy of the purchase invoice or warranty certificate of the applicable Product.

**Note:**

- The limited warranty does not cover components which are separate from the Products, ancillary equipment and consumables, such as, for example, cables, fuses, wires and connectors, whether supplied by Shycocancorp or others.
- The limited warranty is applicable ONLY on products purchased from an authorised seller of Shycocancorp for use in accordance with their intended purpose.
- The product’s serial number must be legible and visible on the product sticker in order to be eligible for the Limited Warranty coverage.
- The Limited Warranty may be transferred from an original purchaser to any assignee, and will remain in effect for the time period remaining under the foregoing warranties, provided that the Products are not moved outside its original country of installation and any reinstallation is done in accordance with the installation directions and use guidelines which accompany the Products (collectively the “Documentation”).

Upon receiving your grievance, we will determine if the reported defect is eligible for coverage under the Limited Warranty.

If we determine that the reported defect is eligible for coverage under the Limited Warranty, we will notify you accordingly, and Shycocancorp may, in its sole discretion, take any of the following actions:

- replace the Product on-site; or
- repair the Product at Shycocancorp’s facilities or on-site; or
- provide the buyer with a replacement unit for the Product.

However, If we determine that the reported defect is not eligible for coverage under the Limited Warranty, we will notify you accordingly and will explain the reason why such coverage is not available.

We may use new, used or refurbished parts that are functionally equivalent to the original part when making warranty repairs. The repaired Product or replacement parts or Product, as applicable, shall continue to be covered under the Limited Warranty for the remainder of the then-current Warranty Period for the Product.

**Limited Product Warranty:**

**Shycocancorp General Product Warranty** – Where Shycocancorp decides to repair the Product or part(s), warranty coverage includes labour and material costs necessarily incurred to correct the Product defect; and where Shycocancorp decides to replace the Product or part(s) to which the Limited Warranty applies, warranty coverage includes the cost of the replacement of the Product or part(s).

**Warranty Exclusions:**

This Limited Warranty will not apply if –

- A the buyer is in default under the General Terms and Conditions of any other Agreement governing the purchase of the Product, or
- B the Product or any part thereof is:

- damaged as a result of misuse, abuse, accident, negligence, or failure to maintain the Product in the prescribed manner;
- damaged as a result of modifications, alterations or attachments thereto which were not pre-authorized in writing by Shycocancorp;
- damaged due to the failure to observe the applicable safety regulations governing the proper use of the Product;
- not installed or operated in strict conformance with the Documentation;
- opened, modified or disassembled in any way without Shycocancorp’s prior written consent;
- used in combination with equipment, items or materials not permitted by the documentation or in violation of local codes and standards;
- damaged or rendered non-functional as a result of power surges, lightning, fire, flood, pest damage, accident, leakage, action of third parties, or other events beyond Shycocancorp’s reasonable control or not arising from normal operating conditions; or
- damaged during or in connection with shipping or transport to or from the buyer where the buyer arranges such shipping or transport.

This Limited Warranty does not cover cosmetic or superficial defects, dents, marks or scratches, which do not influence the proper functioning of the Product.

THE LIMITED WARRANTIES SET OUT HEREIN ARE IN LIEU OF ANY OTHER WARRANTIES WITH RESPECT TO THE PRODUCTS PURCHASED BY YOU FROM SHYCOANCORP, WHETHER EXPRESS OR IMPLIED, WRITTEN OR ORAL (INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE), ALL OF WHICH ARE EXPRESSLY EXCLUDED TO THE FULLEST EXTENT PERMITTED BY APPLICABLE LAW.

Claims by you that go beyond the warranty terms set out herein, including claims for compensation or damages, are not covered by the Limited Warranty, insofar as Shycocancorp is not subject to statutory liability. In such cases, please contact the entity that sold you the Product. Eventual claims in accordance with the law on product liability remain unaffected.

Coverage under the Limited Warranty is subject to you complying with the foregoing notification requirements and cooperating with Shycocancorp’s directions. Our sole obligation and your exclusive remedy for any defect warranted hereunder is limited to those actions expressly stated above. Such actions are final and do not grant any further rights, in particular with respect to any claims for compensation. Unless otherwise specified in an executed Agreement with Shycocancorp, the Limited Warranty and related provisions set out herein are subject to Shycocancorp’s General Terms and Conditions, including, without limitation, the provisions thereof, which relate to disclaimer of warranties, limitation of liability and governing law and jurisdiction.

**Disclaimer:**

Shycocan Corporation is the supplier of the Shycocan Virus Attenuation Device (‘Shycocan VAD’), a device which neutralizes up to 99.9% of certain classes of viruses, only if the device is installed, operated and maintained as prescribed and under pre-defined conditions, as proven in virology lab test reports. Shycocan Corporation, its parent entities, and its associated, subsidiary, joint venture companies, and their respective promoters, shareholders, directors, management, managers, employees, distributors and channel partners and agencies shall bear no liability personally, individually, jointly or severally to any person or persons using the Shycocan VAD, or to any person or persons who the users of Shycocan VAD intend to protect, and they shall bear no liability whatsoever to any person whomsoever who may catch any infection at any place prior to or after leaving those areas where the Shycocan VAD is installed and operational. Shycocan Corporation is committed to keeping its customers safe, protected and helping bring business back to business, and life back to normal but our customers are requested to take all precautions prescribed by the government health authorities in their respective countries to ensure they and their customers, employees, visitors and families remain safe.